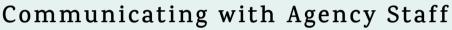
OC HUMAN RELATIONS

BUILDING COMMUNITY BY FOSTERING RESPECT, RESOLVING CONFLICT AND PURSUING EQUALITY

Serving Orange County since 1991



Be Educated. Be Informed. Be Safe! Reduce COVID-19 Communication in Crisis



Communicate

• Communicate clearly, consistently, and frequently with agency staff about changing policies and procedures.

Prepare

- Prepare officers to answer questions about:
 - Testing kit availability
 - Travel restrictions
 - Quarantine isolation
 - Personal safety measures
 - Public resources

Designate

• Designate a command staff leader or team to spearhead coordination with external agencies and disseminate information to agency staff.

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Communicating with the Public Coordinate with national, state, tribal, and local authorities to gather accurate and consistent information.

- Utilize the agency's Public Information Officer (PIO) to provide news in a timely manner.
- Communicate to combat misinformation about COVID-19, raise awareness of virus-related scam efforts, and highlight effective practices.
- Additionally, as testing for COVID-19 becomes more accessible, law enforcement agencies need to answer questions about testing kit availability to the public

Disclaimer:

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OC Human Relations

Building community by fostering respect, resolving conflict and pursuing equality

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Resources for Law Enforcement

What Law Enforcement Personnel Need to Know about Coronavirus Disease 2019 (COVID-19) Pandemic Planning for an Influenza Pandemic: Case Studies and Recommendations from the Field Law Enforcement Preparedness for Public Health Emergencies: An Executive Summary of the Resources Series Risk Management for Novel Coronavirus (COVID-19) Defending Against COVID-19 Cyber Scams Washington State Jails Coronavirus Management Suggestions American Jail Association COVID-19 Resources National Sheriff's Association Coronavirus Information